

## Field Service Engineer – Newcastle

## Hours: - 7:30AM to 5PM Monday to Friday - plus on-call rota (one week in four basis) Job Type: Full-time Salary: Competitive - plus bonus scheme

North Eastern Hose is a part of The Eastern Hose Group, operator of one of the UK's largest and fastest growing fluid power companies. Working with regional and national companies, across multiple sectors, The Eastern Hose Group operates the largest independent fleet of hydraulic breakdown vehicles – 52 and rising – within the UK.

We pride ourselves on having the highest performing team of British Fluid Power Association Approved Engineers in our sector, a team which includes ex British Army, Navy and RAF Engineers. Our company is built on strong communication, hard work, market-leading products and excellent customer service.

North Eastern Hose is a distributor for Dunlop Hiflex allowing us to offer our customers the most robust, flexible, and cost-effective products on the market. Working with some of the biggest names, both nationally and across the eastern region, our customers value our honest and hardworking approach.

As a result of our continued success, we are looking to recruit a passionate and ambitious individual to operate one of our new breakdown vans in and around the North East region.

Any new Engineer should expect to work in a busy, fast paced environment. There is significant earning potential as we look to attract and retain the top fitters in the region. Our uncapped monthly bonus scheme is unrivalled, high performing Engineers earn a share of each job that they complete and should expect to increase their earnings through bonus by at least 50%.

This role will involve;

- Travelling to site, identifying faulty/damaged components and repairing or replacing them from van stock.
- Working on new construction equipment from major manufacturers such as Komatsu, JCB and Hitachi.
- Maintaining and developing relationships with our key customers within the area through regular site visits and strong customer service.

What we are looking for;

- Hydraulic/engineering experience
- Excellent mechanical aptitude with relevant experience within the mechanical/engineering sector
- Self-motivated
- Comfortable working independently and as part of a team
- Excellent communicator

The right candidate will have a professional mindset and be committed to working within the highest safety standards.