

Onsite

THE OFFICIAL NEWSLETTER OF NORTH EASTERN HOSE

LATEST NEWS

Introducing
North Eastern
Hose, our team
and our services!



► BUSINESS UPDATE

A VERY WARM WELCOME

Welcome to the latest edition of our groups 'Onsite' newsletter. I am delighted that this edition is focused on the North East as it gives me an opportunity to update you on the progress and further developments that we have made in the region. We launched North Eastern Hose twelve months ago with a plan to build a team comprising of the best and most experienced hydraulic engineers in the North East. We certainly feel that we have done that and feedback from our growing customer base shows that they appreciate us having a team of passionate, hardworking guys that don't mind getting their hands dirty.

I personally feel that our biggest selling point is that we are a local team with extensive experience in the North East, backed up by the UK's largest independent, hydraulic breakdown business. The whole team has worked so hard this year and as a result we have made huge progress and have experienced real growth. This growth has allowed us to continually invest in the local team and I am now delighted to announce our next, exciting period of growth.

Our new Express Trade Counter in Birtley is now open and manned by a team of the most well known, experienced staff in the region. We are here and ready to help you. We have large stocks of our fantastic Dunlop Hiflex hydraulic products, all available at a competitive price. We also have a complete stock of industrial hose & fittings, oils & lubricants and many other products available on a next day basis.

We have also added two more well known and experienced hydraulic breakdown engineers to our already fantastic team. Take a read through to find out more about all our guys and what experience they can bring to you and your business.

Finally, I would like to say a massive thank you to all of our valued customers who have helped us on our journey so far.

Garrick Nairn
Director



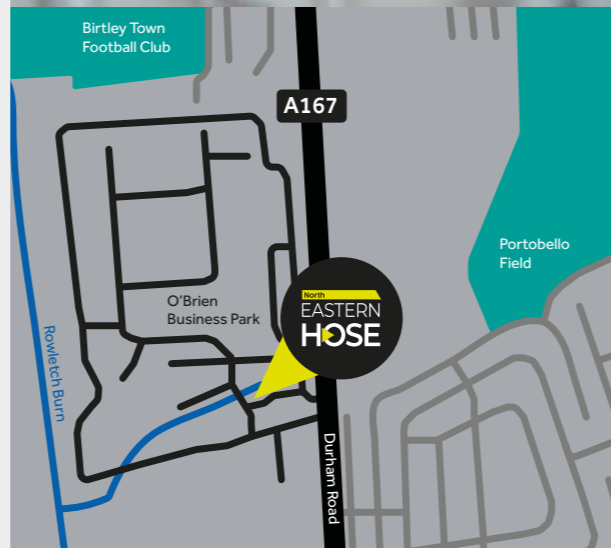
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North

EASTERN HOSE

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WHERE TO FIND US

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SERVICE FOCUS



INTRODUCING NORTH EASTERN HOSE

We're delighted to introduce you to North Eastern Hose, the newest addition to The Eastern Hose Group of companies.

After a sustained period of growth, we have invested into and expanded our service offering from our Birtley depot, bringing you a completely unrivalled service experience.

As well as operating the regions most reliable and cost-effective hydraulic breakdown service, we welcome the brand new addition of our Express Trade Counter – your one stop shop for market-leading fluid power products, unrivalled knowledge and support from our team.

As a modern business, we never stand still and strive to continuously improve. Our latest expansion is just the start of our commitment to our customers and businesses across the North East region.

Our team in the North East is what makes us different, so let's meet them...



NORTH EASTERN HOSE ONSITE

The North Eastern Hose Onsite Team are the best of the best.

We deliver a modern and fresh approach to hydraulic hose breakdowns. Operating our state-of-the-art fleet across the North East, our highly skilled Field Service Engineers provide a fast, reliable and affordable service with a premium feel.

With our evergrowing fleet of hydraulic breakdown vehicles, the North Eastern team of Engineers is part of the fully national Eastern Hose business.



"North Eastern Hose make the process so easy from start to finish. We call in the repair and forget about it, you know it will be taken care of. It's not just hoses, they always go above and beyond and are always fairly priced."

Wayne Hall
Service Manager, Hewitson Plant Hire Ltd

Our team of four Field Service Engineers are quite simply the heartbeat of our operation.

Never afraid to go the extra mile, or get their hands dirty for our customers, their reputation for incredible service is unrivalled throughout the North East.

Our Engineers use the market-leading Dunlop Hiflex hydraulic hose products. These products work harder and last longer, ensuring repeat failures and replacements are kept to a minimum - simply our team only ever use the best products when attending your breakdowns.

The talents of our Engineers, incredible products and money saving pricing means we are trusted by some of the region's most well-known businesses, including Hewitson Plant Hire, Hitachi and Nixon Plant Hire.



▶ MEET THE TEAM



GARRICK NAIRN
Director

The driving force behind North Eastern Hose, Garrick has a reputation as a highly respected and trusted Engineer. Garrick's incredible work ethic and meticulous nature has seen him work with some of the biggest industry names over the last 15 years', as well as cultivating long lasting working relationships. Always going above and beyond for our customers, Garrick can often be found putting his highly developed skillset to use for our loyal customer base.



JIMMY CATHERALL
Head of Fleet

With over 20 years' hydraulic experience, Head of Fleet, Jimmy 'The Hose' Catherall is a well known and respected Engineer within the industry. Having worked for other national companies, Jimmy joined North Eastern Hose back in 2022 and has been an integral part of growing the business as well as our large customer base. On a daily basis Jimmy can be found making his way across the North East ensuring himself and his team are keeping our customers moving.



DAVID TURNBULL
Field Service Engineer

Field Service Engineer, David Turnbull boasts an impressive 25 years' experience as an Agricultural and Hydraulic Engineer. An established figure in the North East, David has worked for local and national businesses, plying his trade on some of the most complex machines in the industry for some of the biggest and best-known brands. A key part of our operation, when David arrives at site customers know they are in the safest of hands.



JAMIE FORREST
Field Service Engineer

The newest member of our Field Service team, Jamie joined us two months ago having spent over ten years working within the hydraulic breakdown industry. Jamie has a great talent for producing incredibly neat and tidy work and always getting the job done. Jamie loves building a rapport with his customers and isn't afraid to get stuck in to ensure your business is kept moving at all costs.



North Eastern Hose has recently expanded the service offering from our Birtley Depot. With a significant investment from our owners – reinforcing our commitment to deliver a completely rounded service for our customers across the region and beyond – we’ve built our brand new North Eastern Trade Counter and hose assembly facility.

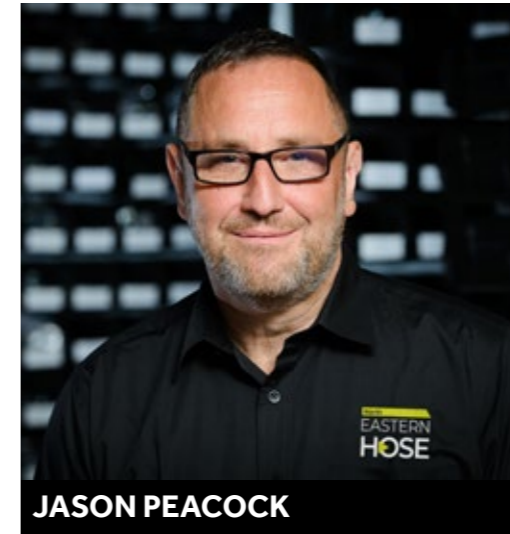
The bedrock of our depot and joining us on this journey are two legends of the North East hydraulic scene – Jason Peacock and Ronnie Weaver.



Jason and Ronnie are the dream double act that ensure our daily operation is run to clockwork. Boasting a combined 70+ years of industry experience, what they don’t know about hydraulics really isn’t worth knowing.

Both Jason and Ronnie have recently joined the North Eastern team as Depot Manager and Head of Express respectively. Their main duties include the operational running of our Field Service Engineers, servicing local businesses over our Trade Counter and ensuring our breakdown vans are fully stocked with our market-leading Dunlop Hiflex hydraulic hose products.

You’ll always find a warm welcome and the most knowledgeable assistance when arriving at the North Eastern Hose depot. Whether you need products in a hurry or placing an order for collection at a future date, you’re in safe hands with Jason and Ronnie.



JASON PEACOCK

Job Title: Depot Manager

Main Duties: The day-to-day management of the depot; including sales orders and quotations being supplied to our customers in a timely manner. Jason will also manage the strategic allocation of breakdown work to our Field Service Engineers, ensuring great response times and unrivalled customer service.

Experience: Boasting over 37 years’ experience, Jason has held numerous positions, working on some exciting projects including work for the MOD on the Challenger 2 tank. Jason previously worked at Dunlop Hiflex UK until 2008, at which point Jason joined the hydraulic breakdown industry. Specialising in heavy engineering, Jason has built up a large and loyal customer base over the years, always maintaining the highest of standards throughout his working life.

Hobbies: Jason is an avid Newcastle United fan and can often be found watching his team on the terraces whenever he gets a spare moment. Also a keen photographer, Jason enjoys spending time with his large family.



RONNIE WEAVER

Job Title: Head of Express

Main Duties: As Head of Express, Ronnie oversees the production of high quality hydraulic hose assemblies for customers that visit our newly opened Express Trade Counter. Ronnie is always on hand to offer his expert advice and service, having worked with various hose manufacturers over the years, Ronnie knows exactly what products to use to ensure your business is kept moving.

Experience: With over 40 years’ experience, Ronnie is a walking hydraulic encyclopedia of information. Experienced in using many different hose manufacturing brands, including Dunlop Hiflex, Ronnie has extensive fluid power knowledge across multiple product ranges. Ronnie’s roles have varied from Trade Counter Manager to Sales Director and everything in-between, making him the perfect Head of Express for North Eastern Hose.

Hobbies: Like Jason, Ronnie is a massive football fan and a loyal supporter of Leeds United Football Club. A season ticket holder until a few seasons ago, Ronnie spent most of his youth following his beloved Leeds around the country. Ronnie enjoys spending time with his family as well as finding time for the occasional round of golf.

HIGHLY SKILLED ENGINEERS POSITIONED LOCALLY ACROSS THE UK

Contact our North Eastern Hose team today
for all your fluid power needs.

Let us keep your business moving!

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