

Onsite Controller

Category: Onsite

Job Type: Full-time – Permanent

Hours: 08:30 – 17:30

Salary: Competitive

Location: Ipswich

Operating the UK's largest independent fleet of hydraulic breakdown vans nationwide, Eastern Hose now have a position available for an Onsite Controller. We are looking for a passionate individual who is looking to strive and progress in a business that is constantly growing. Someone who can deliver excellent customer service and who is pro-active, reliable, hard-working, and organised.

Join us for hands on business training where you'll learn valuable skills and play a significant role in the expansion of the company whilst also progressing yourself individually into a role where you will succeed. Throughout this process more opportunities will become available to take on different challenges within the company. There will be a set programme which you will follow to ensure that you gain the best possible outcome from the training.

We are looking for people who are able to:

- Work in a team towards a joint goal but also be able to work individually
- Have excellent phone manner
- Have an ability to prioritise breakdowns and workflow
- Perform in a stressful environment and make tough decisions
- Communicate well in a variety of different situations

The ideal candidate will have:

- Excellent communication skills and telephone manner
- Excellent computer literacy
- The ability to build constructive and collaborative working relationships
- Strong geographical knowledge
- Excellent organisational skills
- Strong attention to detail
- Ability to work as part of a team or on your own
- Demonstrate a positive “can do” approach to work

If you are enthusiastic with a great work ethic, a ‘can do’ attitude and someone who can consistently produce accurate results whilst working to strict deadlines, we want to hear from you.